



The Value of the Exit Interview

by
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Short Description of the Presentation:

Most companies have processes/systems in place for sales, service, pricing, training, month end reviews, etc. However, few have a formal process in place for exit interviews. This presentation will cover the basics of an effective exit interview PLUS and actual exit interview with an employee. The information from the exit interview was eye-opening!

People Leaving a Company Tend to Share Their Experience with Others

What the Exit Interview is NOT

The Overall Purpose of the Exit Interview

List of “Best Practices” Related to the Exit Interview

Eight (8) Sample Questions to Ask at the Exit Interview

Value of DISC Testing

Actual Exit Interview

Comments on Things Learned from the Exit Interview